



- *Katy is one of the best writers I have ever had the pleasure of working with. Not only does she write clean and elegant technical prose, she knows how to work well with an editor and is an excellent collaborative partner. Katy is also unafraid to jump into any project, and does so energetically and with full attention. When the going gets tough, Katy lightens up the work with humor.*

–Alina Koldin, Technical Editor

- *Katy was an excellent member of my team (I am no longer her manager). She is a thorough planner who creates excellent approaches to providing customer value through content....Katy is also an excellent team member who collaborates well in her own team as well as with internal partners, stakeholders, decision-makers, and management. She is honest, open, and engaging. Additionally, she knows how to help any team she works with be successful. I recommend her highly.*

–Pamela Janello, Content Publishing Manager

- *Katy is a focused, determined, and dedicated contributor and manager. When I worked for her writing team as their editor, she provided clear direction to all of us. Her involvement enabled her to provide excellent insight and leadership on the projects we worked on. I highly recommend Katy because of her dedication, technical skills and aptitude, and her abilities to successfully interact with all types of people.*

–Randy Weight, Technical Editor

- *I edited Katy's content when she was a technical writer at Microsoft in 2008 and 2009. She demonstrated the ability to present large, complex technical content clearly and precisely. She produced excellent customer documentation. In her position as a writer, she managed and collaborated with different groups, such as developers, testers, content managers, writers, business architects, and editors. In addition, she maintained a SharePoint site outlining the various processes that pertained to her documentation. The site provided internal guidelines for the whole team.*

–Sigrid Elenga, Technical Editor

- *Katy was a great manager. She was high-energy and demanding in the best possible way, always expecting me to perform at the top of my game while providing strong support....She managed to create a sense of team that I've seldom worked with, ... I was continually impressed with by her energy and zeal. Her [individual] work assignments always seemed to be unique projects without a lot of tradition to rely on, and I never saw her hesitate to climb another mountain. Impressive lady, Katy. Smart, hard-working, and seriously fun.*

–Becky Montgomery, Technical Writer

- *I worked for nearly a year as a contract technical writer on the Microsoft Corp. windows CE & Windows Mobile team. ... She met with me weekly, providing me with positive feedback on my work and helpful suggestions as needed to enable me to improve my work. Having Katy as my manager was one of my best experiences as a contractor at Microsoft.*

–Joel Davis, Technical Writer



- *Katy is a dedicated, enthusiastic, and customer-oriented technical content publisher and writer. She develops deep technical knowledge of the areas she owns, and is able to easily forge positive and productive relationships cross group. She has a laser-sharp focus, and has great passion in getting the customer content they both need and desire. She takes deadlines very seriously, and I have never seen her miss one. A fringe benefit to all of the above is that Katy is also a happy, funny, witty, highly intelligent individual with a huge heart.*

–Grant Thornley, Sr. Content Project Manager

- *Katy is a pleasure to work with and has been a great mentor to me over the last few years. She takes the time to understand your questions and provide detailed feedback and suggestions. She is a wonderful resource and a strong team player. Theresa Mosier, Software Development Engineer After working with Katy for almost a decade I can easily say that she was one on the keystones of the UE group. She could always be counted on to deliver the end details communicated through the feature teams in language that was articulate and accurate. Her ability to balance the technical details and accuracy while maintaining a true "open door" policy was refreshing*

–Don Gambrell, Project Manager

- *Katy is one of the most professional individuals I have had an opportunity to manage. She knows exactly what she needs to be successful, and is honest in what she will commit to. There were unreasonable deadlines that were achieved due to some highly focused effort on her part, and within the first three months of her job. More than anything, I appreciated her opinions and her expertise in the technical writing arena. Katy also worked diligently to educate herself and apply curriculum development theories which supplemented her skill set on behalf of the job. There is no doubt in my mind that there is not one job or one employer that would not benefit from employing Katy!*

–Stacia Rasmussen, Director, Training & Support